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Who to contact for what

Accidents, damage only – Controller via bus radio

Accidents, injury – Police, ambulance & company official via bus radio.

Mechanical Faults – Engineers via radio

Unfit for work – Reporting Service

Late for work – Front counter staff

Customer enquiry for lost property –

Putney Garage **0207-819-5870** or

TFL lost property office **0845-330-9882**

Customer complaints -

Head office , Customer services **0208-545-6100** or

TFL number **0800-092-9040**

Route enquiry - TFL customer travel **0207-222-1234**



Putney Garage

Route Information



Route 74

Putney High Street

Baker Street Station

Bus checks

STREETS TRAVERSED:



Towards Putney High Street

Baker Street, Portman Square (east side), Orchard Street, Oxford Street, Park Lane, Hyde Park Corner, Duke of Wellington Place, Grosvenor Plac Knightsbridge, Brompton Road, Thurloe Place, Harrington Road, Stanhope Gardens, Queen's Gate, Cromwell Road, West Cromwell Road, Earl's Court Road, Old Brompton Road, Lillie Road, Fulhar Palace Road, Fulham High Street, Putney Bridge Approach, Putney Bridge, Putney High Street.

Towards Baker Street Station

Putney High Street, Putney Bridge, Putney Bridge Approach, Fulham High Street, Fulham Palace Road, Lillie Road, Old Brompton Road, Warwick Road, West Cromwell Road, Cromwell Road, Queensbury Place, Harrington Road, Cromwell Place, Cromwell Road, Cromwell Gardens, Thurloe Place, Brompton Road, Knightsbridge, Hyde Park Corner, Park Lane, Cumberland Gate, Tyburn Way, Marble Arch, Oxford Street, Portman Street, Portman Square (west side), Gloucester Place, Marylebone Road.



Pre-service

Remember if you take any bus out of the garage, you **MUST** complete your pre-service check, the 10-point check and sign your log card to confirm this. This is a legal requirement.

Stand check

Each time you reach a stand and are not departing immediately you **MUST** check your bus for defects and lost property. If you are on a "Road Stand" you will not be required to check the outside of the vehicle which is in the traffic flow.

Post-service

If you are the last person to drive a bus on that day you **MUST** check your bus prior to leaving it to be fuelled and washed. You **MUST** then sign your bus off on the "Defect Report Sheet" stating whether your bus has any defect.

Your duty card will say "BUS FINISHED" to indicate you MUST sign the bus off.



CYCLIST. In the last few years we have seen a significant increase in the use of cycles. This is not going to change and the likelihood of an even greater number is expected.

You MUST think cycle every time you move off, change lanes, change direction, turn left or right and pull up at bus stops.

Remember, a slight "touch" of cyclist could be very a very serious incident.



PEDESTRIANS. It is not just the volume of pedestrians that will give the most problems, it is the type. In Central London there is a very high percentage of tourist, they will step out in front of you without looking the correct way.

The next type are the mobile phone users or head phone users who are too distracted to think about checking to see if the road is clear



TAXIS: You will have to cope with a large number of taxis whilst you are in central London. They are very predictable in their action if you look for the right signs. If you notice that there is no one in the taxi in front of you expect him to pull over and stop as soon as he is hailed, or expect him to do a U-turn just after picking up a passenger.

GARAGE JOURNEYS

<u>PUTNEY GARAGE TO PUTNEY HIGH STREET, LACY ROAD:</u> From Garage via Chelverton Road to Putney High Street. Pick up in Putney High Street at Lacy Road, at Stop M. Display appropriate destination from Garage.

PUTNEY GARAGE TO BAKER STREET: From Garage via Chelverton Road, Putney High Street, Putney Bridge Approach, Fulham High Street, New King's Road, King's Road, Sloane Square, Sloane Street, Knightsbridge, Hyde Park Corner, Park Lane, Cumberland Gate, Tyburn Way, Marble Arch, Oxford Street, Portman Street, Portman Square (west side), Gloucester Place, Marylebone Road and Allsop Place to Baker Street. Pick up in Baker Street at Stop A. Display Not in Service to Stop A then appropriate destination

PUTNEY HIGH STREET, WERTER ROAD TO PUTNEY GARAGE: From Putney High Street via Chelverton Road to Garage. Set down in Putney High Street at Werter Road at Stop L. Display Putney High Street.

MARYLEBONE ROAD, STOP D TO PUTNEY GARAGE: From Marylebone Road via Allsop Place, Baker Street, Portman Square (east side), Orchard Street, Oxford Street, Park Lane, Hyde Park Corner, Duke of Wellington Place, Grosvenor Place, Knightsbridge, Sloane Street, Sloane Square, King's Road, New King's Road, Fulham High Street, Putney Bridge Approach, Putney Bridge, Putney High Street and Chelverton Road to

WHEN GARAGE STAND IS NOT AVAILABLE BUSES USE PUTNEY HEATH, GREEN MAN STAND AS FOLLOWS

Buses proceed from Putney High Street via Putney Hill to Putney Heath, Green Man to stand. Depart via Wildcroft Road and Putney Hill to Putney High Street. Set down in Putney High Street, Werter Road, at Stop L and pick up in Putney High Street, Lacy Road, at Stop M. Display Not in Service between Stops L and M.

STANDS AND TURNING POINTS:

Putney Bridge Station (from BAKER STREET STATION)

Buses proceed from Putney Bridge Approach via Gonville Street, Station Approach, Ranelagh Gardens, Fulham High Street, Gonville Street and Putney Bridge Approach departing to Fulham High Street.

Blind Display: Putney Bridge

Last Stop: Fulham High Street

First Stop: Putney Bridge Approach, Stop FJ



WEST BROMPTON, EMPRESS STATE BUILDING

From Baker Street Station.

Buses proceed from Old Brompton Road via Lillie Road and Empress State Building Forecourt to stand, departing via Empress State Building Forecourt and Lillie Road to Old Brompton Road. Last stop: Stop O First stop: Stop P

From Putney, High Street.

Buses proceed from Lillie Road via

Buses proceed from Lillie Road via Empress State Building Forecourt to stand, departing via Empress State Building Forecourt to Lillie Road.

Last stop: Stop BA First stop: Stop BB

Display: West Brompton

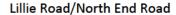
HAZARDS ON ROUTE 74:



Cromwell Road, Overhanging trees.

9

Many trees along the Cromwell road are very close to the kerb edge and have the scares of previous strikes. Be aware of the road markings. Do not allow any part of your bus (Including the nearside wing mirror) overhang the kerb.



This junction is unusual due to the fact that there are two mini roundabouts on the junction. Treat each one in turn giving way to traffic on your right.





Earl's Court Road/Old Brompton Road

Caution when turning right at this junction. If you steer too early or too slowly you can hit the high kerb on the island. The scares are there for all to see.





EMERGENCY PROCEDURES - Closure of garage/Chelverton Road

In the event that Putney Garage/Chelverton Road/Putney High Street being closed for any reason it will become necessary to find alternative arrangements to park our buses for a period of time or until the situation changes.

The Location of this alternative parking is the bus lane along Tibbet's Ride.



As this is a public area it is very important that you leave the vehicle in as safe a condition as is possible.

- Ensure the engine is off
- Ensure the handbrake is on
- Turn the engine off
- Isolate the electrics
- Ensure all doors and windows are closed

As this is also a hill it is good practice to have the steering wheels pointing slightly inwards towards the kerb.

EARLS COURT

From Baker Street Station.

Buses proceed from Old Brompton
Road departing to Warwick Road.

5

Last stop: Stop M Old Brompton Road First stop: Stop B Warwick Road

From Putney.

Buses proceed from west Cromwell Road departing to Earls Court.

Last stop: Stop D West Cromwell Road First stop: Stop K Earls Court road

Blind Display: Earl's Court

Turning Point Only - Buses must not

stand





SOUTH KENSINGTON STATION

From Baker Street Station.

Buses proceed from Thurloe Place via Cromwell Place, Old Brompton Road, Queen's Gate, Stanhope Gardens and Harrington Road departing to Cromwell Place.

Last stop: Stop S First stop: Stop E
From Putney, High Street.

Buses proceed from Cromwell Place
via Cromwell Road and Cromwell
Gardens departing to Thurloe Place.
Last stop: Stop E First stop: Stop S
Blind Display: South Kensington
Turning Point Only - Buses must not stand

HYDE PARK CORNER, ACHILLES WAY (from Putney, High Street)

Public stand for two buses on the south side (offside) of Achilles Way, commencing 18 metres west of the southbound carriageway of Park Lane and extending 20 metres west.

Buses proceed from Knightsbridge via Hyde Park Corner, Park Lane and Achilles Way to stand, departing via Achilles Way, Park Lane, Hyde Park Corner, Duke Of Wellington Place and Grosvenor Place to Knightsbridge

Last stop: Stop W First stop: N

Blind Display: Hyde Park Corner





MARBLE ARCH, TYBURN WAY (from Putney, High Street)

Public stand for three buses on west side of Tyburn Way, commencing 1 metre south of lamp standard No 20512 and extending 33 metres south.

Buses proceed from Park Lane via Cumberland Gate and Tyburn Way to stand, departing via Tyburn Way and Marble Arch to Park Lane

Last stop: Stop W First stop: Stop R

Blind Display: Marble Arch

PORTMAN SQUARE (from Putney, High Street)

Buses proceed from Portman Street via Portman Square (West and North and East sides) departing to Orchard Street.

Last stop: Stop M

First stop: Stop BA

Blind Display: Portman Square

Turning Point Only - Buses must not

stand



BAKER STREET STATION, ALLSOP PLACE

Public stand for four buses on west side of Allsop Place, commencing 12 metres east of lamp standard no. 3 and extending 56 metres east. Buses proceed from Marylebone Road via Allsop Place to stand, departing via Allsop Place to Baker Street

Last stop: Stop D

First stop: Stop A

Blind Display: Baker Street Station